Appendix

**Final Interview –   
Client: Mr. Lalit, Heritage Swimming Team Coach  
  
Me:** Good afternoon sir, after testing out the product did you feel that all the requirements  were fulfilled?

**Client:** Good afternoon. Yes, I really liked the product. It has full user capabilities and provides us with a better method to store our student information. All students and coaches can interact using this platform and eases our jobs as coaches to a great extent.

**Me:** Do you feel that the software product is easy to use and provides a user - friendly interface? **Client:** I found the program to be extremely efficient. Navigation through various processes is  easy to follow and is intuitive. There are certain features that I really like such as the blue logo. Moreover, Menus and GUI  elements help in performing different tasks in the program efficiently.

**Me:** Was it easy for you to learn how to use the program?   
**Client:** The program was quite self-explanatory, and it did not take me time to familiarize with  it. In fact, when I asked other coaches, they gave me the same feedback that the program  proved to be precise and direct.

**Me:** Are there any improvements that you would wish to see in the duture program?   
**Client:** In the updated version, there could be a feature that allows us to share videos on swimming techniques personalised based on the students problems. Moreover a function that allows us to help students with their diet would be amazing

**Me:** Sure I will add this feature in the updated version of the program. Are there any other  suggestions for future developments of the program?

**Client:** The program could be extended to a mobile application, however that will be an  extensive task, but it will provide greater usability for teachers and dashboard as they will be  able to use the app on the go.

**Me:** That could possibly be done in an upgraded version of the software. Were you happy with  the delivery time and product?

**Client:** I got the product right on the expected date which is commendable. The product was  complete and ready to be implemented.

**Me:** Thank you for taking out some time to meet with me and provide feedback. If there are any  other details you would like to share, you can contact me anytime.

**Client:** I am grateful for this program, will stay in touch if anything else is needed. Thank you